



## Booking Enquiries and SMS Contact

When you share your phone number with us, we may use it to send you a booking link by SMS and, if you do not complete your booking, to follow up with a phone call.

### **What data we collect:**

We collect Phone numbers and any details you provide through our contact or booking form.

### **Why do we use your data:**

We use this information to:

- Send you a booking link by SMS
- Contact you by phone if needed to assist with your booking
- Respond to any enquiries you make

### **Legal basis for processing:**

We process this data based on your **consent**, which you provide when submitting the form and agreeing to our Privacy Policy.

### **How long we keep your data:**

We keep your contact details only as long as necessary to manage your booking or enquiry, and then delete them securely.

### **Who has access:**

Your data is not shared with any third parties, except trusted service providers who help us send SMS messages or manage bookings, and only for that purpose.

### **Your rights:**

You can withdraw your consent or request access, correction, or deletion of your personal data at any time by contacting us.